



Staff from the Harvey Group celebrate a double success at Northern Ireland's Plumbing & Heating Awards 2016, where the company won the Commercial Project of the Year Award with company founder, Brian Harvey (centre) receiving the Overall Achievement Award.



Bassetts celebrate a hat-trick of winning the Plumbers' Merchant of the Year title.



Staff from Warmflow following Northern Ireland's Plumbing & Heating Awards 2016. The company was a finalist in the Overall Achievement Award category and won the Energy Efficient Product of the Year Award for the company's Ground Source Heat Pump.



Staff from PTS celebrate the company's Best Customer Service Award in the Plumbers' Merchant of the Year category.

PLUMBING AND HEATING INDUSTRY'S LEADING INSTALLERS, CONTRACTORS, MERCHANTS, PEOPLE, PROJECTS AND PRODUCTS ARE RECOGNISED AT GALA AWARDS NIGHT...

A night of excellence for the plumbing and heating industry

The best that the plumbing and heating industry has to offer was celebrated at Northern Ireland's Plumbing & Heating Awards 2016 in Belfast.

The biennial awards, which were once again sponsored by Flogas, attracted a record number of entries this year as it recognised the best projects, people and merchants in the industry. Harvey Group founder, Brian Harvey, received the night's main award when he was presented with the Overall Achievement Award after the judges recognised him as someone who best exemplifies the dedication to the pursuit of excellence in the plumbing and heating industry in Northern Ireland.

In a new category Des Keenan of Kildress Plumbing Suppliers and George Nelson of George Nelson Plumbing & Heating received an Unsung Hero Award for their tireless charity fundraising work while 21-year-old Gary Doyle was also recognised with a special award for becoming the first apprentice from Northern Ireland to win a Gold medal for plumbing and heating at the WorldSkills Finals – just two days before it was announced that he is set to receive a British Empire Medal (BEM) for services to skills as part of the Queen's Birthday Honours.

Jacqui Fairley, Publication Director of Plumbing & Heating Magazine, thanked everyone who entered the awards and congratulated the winners.

"Our independent panel of judges faced a daunting task of selecting the winners from an exceptional list of applications. These awards were established to recognise the excellence within the plumbing and heating industry and all the winners as well as those who received a highly commended award or made the final shortlist proves the high standards within our industry.

"We want to thank everyone who took the time to enter and also all our sponsors who helped make this happen."

AWARD WINNERS...

OVERALL ACHIEVEMENT AWARD

- **Winner** – Brian Harvey, Harvey Group plc

PLUMBERS' MERCHANT OF THE YEAR

- **Winner** – Bassetts
- **Best Customer Service** – PTS
- **Best Family/Independent** – Beggs & Partners
- **Best Family/Independent Highly Commended** – Kildress Plumbing Suppliers

COMMERCIAL CONTRACTOR OF THE YEAR

- **Winner** – Hanna Mechanical
- **Highly Commended** – Maurice Stevenson Ltd

DOMESTIC OIL CONTRACTOR OF THE YEAR

- **Winner** – CTS Projects
- **Highly Commended** – O'Kane Plumbing Services

DOMESTIC GAS CONTRACTOR OF THE YEAR

- **Winner** – GT Gas Works
- **Highly Commended** – Safegas NI Ltd

DOMESTIC OIL INSTALLER OF THE YEAR

- **Winner** – David Lindsay
- **Highly Commended** – V&J Harness P&H

DOMESTIC GAS INSTALLER OF THE YEAR

- **Winner** – Stephen Meneely Plumbing and Gas Ltd
- **Highly Commended** – V&J Harness P&H

DOMESTIC PROJECT OF THE YEAR

- **Winner** – Handley Heating for Services for Chester Terrace, London
- **Highly Commended** – Quinn Mechanical Services for Grillagh Water House

COMMERCIAL PROJECT OF THE YEAR

- **Winner** – Harvey Group for Queen's University Belfast
- **Highly Commended** – JBE Mechanical Electrical for Lews Castle

GREEN TECHNOLOGY PROJECT OF THE YEAR

- **Winner** – Moffitt & Robinson Construction for Corick House
- **Highly Commended** – Thomas Hanna for Crest Pavilion

INNOVATIVE PRODUCT OF THE YEAR

- **Winner** – Grant for Grant Vortexair
- **Highly Commended** – Reliance Worldwide Corporation for Radiance Thermal Interface Units
- **Highly Commended** – Classic Marble (Showers) Ltd for CM Seal Tanking for Shower Trays and Baths

ENERGY EFFICIENT PRODUCT OF THE YEAR

- **Winner** – Warmflow for its Ground Source Heat Pump
- **Highly Commended** – OkoTech for Heatboss

MANUFACTURER'S REPRESENTATIVE OF THE YEAR

- **Winner** – George McGuire, Pegler Yorkshire
- **Highly Commended** – Mark Eccles, Grant Engineering and Trevor Beggs, Glen Dimplex NI

BEST MARKETING CAMPAIGN

- **Winner** – Grant for Think Boilers, Think Grant
- **Highly Commended** – Beam for Beam Vacuum & Ventilation

APPRENTICE OF THE YEAR

- **Special Recognition Award** – Gary Doyle for his Gold medal success at WorldSkills in Brazil
- **Winner** – Aaron Corr, Dowds Group
- **Highly Commended** – Maitiu Cole, CTS Projects

UNsung HERO

- **George Nelson**, George Nelson Plumbing & Heating, and **Des Keenan**, Kildress Plumbing Suppliers



Anthony Mulligan from sponsors Flogas was also one of this year's judges.



The team from Handley Heating Services celebrates the company's success in the Domestic Project of the Year category.



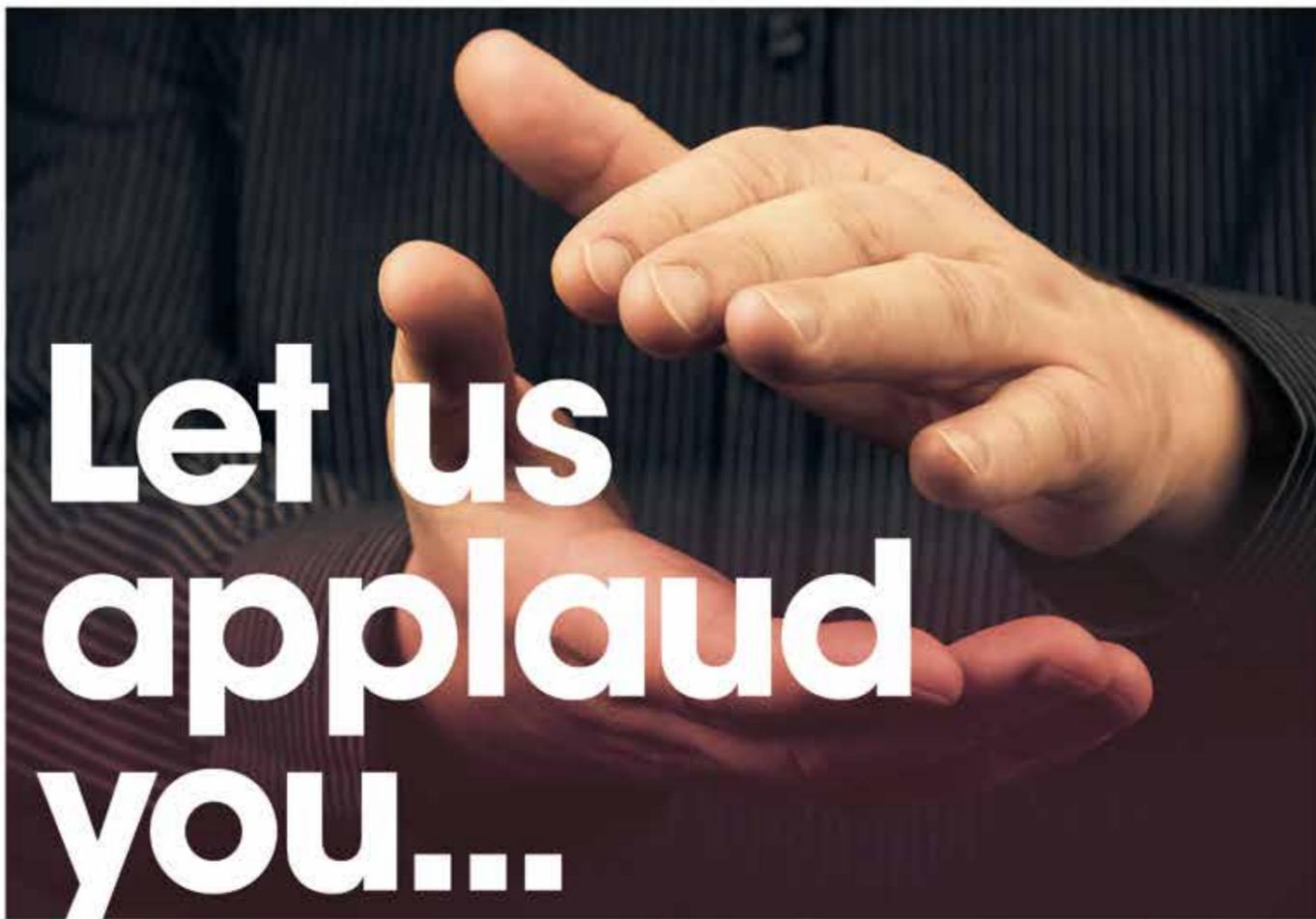
Staff from JBE Mechanical Electrical mark the company's Highly Commended win in the Commercial Project of the Year category.



Alison Stevenson (centre) with Anne Kelly and Colin McElhinney, marking Maurice Stevenson Ltd's Highly Commended Award in the Commercial Contractor of the Year category.



George McGuire (left) is congratulated by his Pegler Yorkshire colleague, Billy Ritchie, on winning the Manufacturer's Representative of the Year Award.



Congratulations to all those involved in the **Plumbing & Heating Awards for 2016!** We are delighted to have been principal sponsor once again, recognising and rewarding the best across the industry.

But why wait until the next award ceremony? Find out more about our ongoing Installer Reward Scheme and how Flogas can support & reward your business all year round.

T: 028 9073 2611 | E: info@flogasni.com | www.flogasni.com

Wherever you are



NEW INITIATIVE LAUNCHED BY THE WELCOME ORGANISATION IS BOOSTED BY THE INDUSTRY'S GENEROSITY...

Nearly £3,000 raised for The Katie Project

The plumbing and heating industry showed amazing generosity in raising nearly £3,000 for the Welcome Organisation's Katie Project. A leading homeless charity based in Belfast, the Welcome Organisation adopts a non-judgemental approach to addressing homelessness issues, with all of its services based on the principles of harm reduction delivered through low-threshold services. The Welcome Organisation is recognised for accepting people 'where they are at' as opposed to where others think they should be. Specifically, the money raised at Northern Ireland's Plumbing & Heating Awards will go towards 'The Katie Project'. This new initiative was launched by the Welcome Organisation in memory of Catherine Kenny who died earlier this year. Catherine's sister, Lee-Maria Hughes, is a Sales Representative for PTS and she has already been humbled by the support of the wider plumbing and heating industry for The Katie Project.



Pamela Thompson and Gareth Thompson of GT Gas Works with Louise and Andrew Sands from Calor Gas.



Jamie Dyas and Declan Small, BSS, with Scott Collins, Willis Heating & Plumbing, Robert Watson, BSS.



From Grant are (from left) Peter Darcy, Mark Eccles, Stephen Grant and Joe Conroy.



Paul Clancy and Sharon English, Baxi with John Miskelly and Sean Miskelly, O.Miskelly & Sons.



Flogas was once again the main sponsors of this year's awards. Pictured from the company are (from left) Martin Loughran, Deirdre Dempsey, Shane Phelan, Joanne Wray and Kirsty Chapman.



Pictured representing Flogas, this year's main sponsors, are (from left) Brian Hermin, Martin Loughran and Shane Phelan.



Catherine Russell, Vaillant, (second right) with guests (from left) Colin and Sylvia Nixon and Davy Patterson.



The team from Altecnic - (from left) Darren Shaw, Gary Perry, Marta Frosi, Mark Mogeey and Chris Reilly.



Oliver Cormican, Director, (second left) and staff from Warmflow.

PLUMBERS' MERCHANT OF THE YEAR

WINNER: BASSETTS



CONTINUED EXPANSION AND COMMITMENT TO CUSTOMERS IS RECOGNISED FOR THE THIRD TIME IN A ROW, AS BASSETTS WINS THE TOP TITLE...

Hat-trick for Bassetts



Alan Wright, Bassetts, receives the Plumbers' Merchant of the Year Award from Mark Eccles of sponsors, Grant.

Bassetts claimed a hat-trick of Plumbers' Merchant of the Year titles to mark another year of expansion and growth.

The company was formed in 1982 and had enjoyed marginal growth, with five branches and 55 staff by 2004. However, backed by parent company, Saint-Gobain Group, the company has expanded significantly and now has 14 branches in Northern Ireland.

The latest addition to the branch line-up is the new Simply Bathrooms showroom at Boucher Crescent, Belfast, while this year has also seen extensive branch expansions in Derry-Londonderry and Coleraine. The company has also invested in cutting edge design technology with the Bassetts Visualiser – a state-of-the-art interactive touchscreen based software that is the first of its kind in Northern Ireland and that allows users to choose from over hundreds of wall and floor tiles.

The creation of a new centralised commercial and sanitary ware sales team has boosted the business and is complemented by the company's two dedicated Regional

Sales Managers, a dedicated Bathroom Sales Manager a tile specialist and highly experienced and loyal staff across all 14 branches.

All these changes have inevitably generated increased sales but the success of Bassetts is not reliant on a particular customer for any significant chunk of business, demonstrating the company's diversity in the market and its ability to service the needs of all customer types – from the large mechanical specialists to domestic plumbers.

Managing Director, Alan Wright, said, "This recognition is something everyone at Bassetts should all be very proud of, having been awarded this title for a third, successive time. It is a testament to the dedication, and commitment of our colleagues who provide excellent standards of sales and customer service every day at branches right across the network.

"Each and every person employed by Bassetts plays a significant role in achieving and maintaining these award winning standards. A massive well done to you all."



JUDGES' COMMENT...

"The judges praised Bassetts on their professionalism, recent company growth and glowing customer testimonials."

Bassetts (Head Office) 4 Mahon Industrial Estate, Portadown, BT62 3EH
T: 028 3833 9438 – 14 branches across Northern Ireland
www.bassettonline.com

bassetts technology innovation style
bathrooms | heating | tiles

OVERALL ACHIEVEMENT

WINNER: BRIAN HARVEY, HARVEY GROUP



SINCE SETTING UP BUSINESS IN 1978, BRIAN HARVEY HAS GROWN HIS COMPANY TO BECOME A MAJOR FORCE IN THE BUILDING SERVICES SECTOR...

Brian brings vision and drive to Harvey Group



Brian Harvey, Harvey Group, is presented with the Overall Achievement Award by Sean Phelan of sponsors, Flogas.

From humble beginnings when he founded Harvey Heating Ltd in 1978, working from home in Ballyclare, Brian Harvey has been the driving force behind a company that has grown to be one of the major players in the building services sector in Northern Ireland, and is now also operating on the GB mainland. It is for these achievements that he received the Overall Achievement Award.

From those early days, Brian was always there to help his team, working with them right through the night if necessary to get a job completed.

On April 4, 1985, the company changed its name to Harvey Group PLC, reflecting the ability to provide a one-stop M&E installation and maintenance facility. Quality installations and customer satisfaction have always been Brian's passion and, to help realise these objectives across the company, he has always been at the forefront in developing the systems and procedures to allow the company to obtain third party accreditation

for its core activities.

As a result, Harvey Group gained Independent British Standard certified quality, health and safety. Environmental management systems have been in place since 1993, and Investors in People followed in 2000. This reflects Brian's commitment to the company's greatest asset – its workforce – and a culture of continual development, training and excellence in all its staff.

In March 2016, Harvey Group became the first UK M&E company to obtain an independent third party accreditation for BIM modelling through the BSI. It has also embraced, and actively promotes, the minimisation of energy consumption and associated carbon emissions in the systems it designs develops, installs, commissions and maintains.

Harvey Group enjoys a sound reputation for delivering projects on time, on budget, safely, to a first-class finish and commissioned throughout, and this is in no small part down to the vision and dedication of Brian Harvey.



JUDGES' COMMENT...

"Brian Harvey has been the driving force behind a company that has grown to be one of the major players in the building services industry."

Harvey Group plc, 14 Glenwell Park, Newtownabbey, Co Antrim BT36 7RF
T: 028 9034 2444 – E: enquiries@harveygroup.co.uk
www.harveygroup.co.uk

Harvey
FIRST CLASS SERVICES

DOMESTIC PROJECT OF THE YEAR

WINNER: HANDLEY HEATING SERVICES FOR CHESTER TERRACE, LONDON

A PASSIONATE APPROACH TO PROJECTS PAYS DIVIDENDS FOR HANDLEY HEATING SERVICES...

Handley sets the bar high



Ryan Handley, Handley Heating receives the Domestic Project of the Year Award for the company's work on the Chester Terrace project in London from Catherine Russell of sponsors, Vaillant.

Handley Heating Services won the Domestic Project of the Year for completing a total strip-out and refurbishment of Chester Terrace, a six-storey luxury terraced property in London. The challenge was to provide a high-performing plumbing and heating system within the constraints put upon the design by the regulating authority, Crown Estates. A sizeable factor was the insistence on using 'like for like' materials and technology when replacing the existing systems within the 100-year-old property. Finding a number of significant shortcomings on what could be installed, and always looking for innovative ways to solve problems, HHS took the initiative to make some proposals on what products could be used. Where other companies had failed in this, HHS's in-depth knowledge of the products and how they would relate to each other within the system as a whole was a major factor in getting them passed for approval. The team also had to learn how to work

with more traditional methods and materials in areas where compromise could be made with the regulators. One of the most challenging aspects of the job involved fitting all the mechanical plant into two small chambers beneath the sidewalk at the front of the property, so, HHS commissioned custom-built horizontal water heating equipment linked to a plate heat exchanger. The team also liaised with all other contractors and a controls engineer to ensure the heating system had a simple user interface but one which was also capable of managing all eventualities/ combinations of heating and cooling which might arise, to ensure that there would be no adverse effects from one element on another. One of the more unique complications was having to crane a large outdoor tub onto the rooftop. The project has since led to two more luxury properties and a six-storey block of luxury apartments in London.

AWARD SPONSORED BY



JUDGES' COMMENT...

"This was a very competitive project. Handley Heating Services' project was of a very high standard and completed to the deadline."



Handley Heating Services, 30 Edenordinary Rd, Banbridge BT32 4HA
T: 028 9269 3588 – E: info@handleyheating.com
www.handleyheating.com

PLUMBERS' MERCHANT OF THE YEAR – FAMILY/INDEPENDENT

WINNER: BEGGS & PARTNERS

BEGGS & PARTNERS TAKES PRIDE IN PROVIDING A HIGH LEVEL OF SERVICE TO ALL ITS CUSTOMERS...

Customer care is central to Beggs & Partners offering



Richard Robinson, Beggs & Partners, receiving the Best Family/Independent Plumbers' Merchant of the Year Award from Mark Eccles of sponsors, Grant.

Back in 1960, William Beggs and his partners realised the potential of the market and set about establishing a merchant business, initially in Belfast, and then in Ballymena. The aim was crystal clear from day one – to provide innovative, high-quality and true-value plumbing, heating and bathroom products to the Northern Ireland marketplace. The award of the Best Family/Independent Plumbers' Merchant of the Year accolade has proved the strength of William's foresight. In addition to Belfast and Ballymena, Beggs & Partners has branches in Newtownards, Portadown, Maghera and Lisburn, meeting the needs of a wide variety of customers, from trade to home-owners, and are staffed by a highly skilled workforce, who are dedicated to finding solutions for every application. In order to provide the best service possible, Beggs & Partners offers massive stock availability, credit accounts, daily deliveries, a 'call and collect' service, spare part order and tool sales. The company has recently increased opening hours from 7.30am on

week days (Belfast) and is also open on Saturday mornings. The introduction of the company's own brand, Instinct, has added edge to its range, providing quality engineered and expertly designed products at real value price points. Contract and commercial divisions have seen very strong growth in the past ten years, both in the supply of sanitary ware and industrial scale heating systems. Beggs & Partners is now the preferred supplier for many large developers, contractors, M&E consultants and fit-out specialists. Its key account managers offer technical expertise and logistical solutions both in Northern Ireland and across the UK, regularly being awarded contracts for hotels, schools and hospitals. Major renovations to the company's bathroom showrooms have helped Beggs and Partners achieve consistent retail growth over the past few years and the company counts architects, interiors designers and home renovators among its expanding client base.

AWARD SPONSORED BY



JUDGES' COMMENT...

"A very strong business based on solid family foundations that is delivering quality plumbing, heating and bathroom products."

• Belfast: 0289023 5791 • Ballymena: 028 2564 5121 • Newtownards: 028 9182 6680
• Maghera: 028 7964 5599 • Portadown: 028 3839 2000 • Lisburn: 028 9262 1133
www.beggsandpartners.com



MECHANICAL PROJECT OF THE YEAR – COMMERCIAL, INDUSTRIAL AND PUBLIC SECTOR

WINNER: HARVEY GROUP FOR QUEEN'S UNIVERSITY BELFAST

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WELLCOME-WOLFSON
INSTITUTE FOR
EXPERIMENTAL MEDICINE
SHOWCASES HARVEY
GROUP'S BIM PROCESSES...

Excellent achievement by Harvey Group



Robert Hall, Harvey Group, is presented with the Commercial Project of the Year Award for the company's work at Queen's University Belfast by Shaun Foster of sponsors, Potterton Commercial.

Harvey Group and the Wellcome-Wolfson Institute for Experimental Medicine continue to win awards with this Mechanical Project of the Year title being added to accolades such as the Overall Award at CEF's Construction Excellence Awards and the Project of the Year at the RICS Northern Ireland Awards. This purpose-built healthcare building for scientific research is situated in the grounds of Belfast City Hospital. The project has become yet another example of the high quality, highly serviced buildings that Harvey Group has become associated with, and this latest one required a high degree of specialist systems. These included: combined heat and power units, VAV systems, cold room installations, biological safety cabinets, fume cupboards, mist fire suppression, rainwater harvesting, borehole extraction, a chemical treatment system for potable water, medical gas system and many more. The challenge for Harvey Group was to incorporate a lot of complex services into

the building; achieve BREEAM Excellent; address concerns about the choice of pipework for chilled water and heating; and carry out the complex commissioning process within a tight timescale. To help meet these challenges, Harvey's developed a full BIM model for the building services. It is Northern Ireland's largest Level 2 BIM project and the model is being used by Queen's University to inform its BIM strategy for design, construction and building maintenance. The desired BREEAM Excellent was achieved by the use of several novel design features, including passive heating and the use of waste heat recovery to contribute to the underfloor system. Stainless steel pipework was accepted for the chilled water and heating systems in order to overcome concerns about carbon steel. Other factors that speeded up the project included ongoing system pre-commissioning, whenever possible, direct relationships with the client and planned phasing.

AWARD SPONSORED BY

POTTERTON
COMMERCIAL

JUDGES' COMMENT...

"Harvey Group's entry stood out as a complex project that was carried out to a very high standard."

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T: 028 9034 2444 – E: info@harveygroup.co.uk
www.harveygroup.co.uk

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CONTRACTOR OF THE YEAR – COMMERCIAL, INDUSTRIAL, PUBLIC SECTOR

WINNER: HANNA MECHANICAL SERVICES

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A TALL ORDER FOR
MECHANICAL SERVICES
AT DANSKE BANK PROVES
NO OBSTACLE FOR HANNA
MECHANICAL SERVICES...

Hanna Mechanical rises to the challenge



Gary Hanna, Hanna Mechanical Services, receives the Commercial Contractor of the Year Award from Billy Ritchie of sponsors, Pegler Yorkshire.

A major project at Danske Bank in Belfast city centre entailed the installation/modification of mechanical services. Hanna Mechanical Services pre-fabricated a containerised boiler house, complete with all the relevant pumps, boilers etc housed within a steel container which was then shipped to site at Danske Bank's branch in Donegal Square West. From there it was lifted by crane onto the rooftop of the building. Hanna Mechanical had to organise an early morning road closure, crane hire, and all the relevant health and safety requirements to carry out such work. Once in position, the final connections were carried out between the newly fabricated boiler house and the existing pipework to the building. A new 4" gas line was installed to supply the new boiler house, which ran up the side of the building from ground level to the boiler house. Upon completion of the new installation, Hanna Mechanical filled,

vented and commissioned the new boiler house and fired up the boilers before removing the redundant boilers from site. Recognising the challenges of the project to install a heating solution on the roof of the building and integrate this into existing heating systems, the judges agreed that Hanna Mechanical had delivered a smart, turnkey solution for the project. Ian Downes, Engineering Services Manager, Danske Bank UK said that he was very impressed with Hanna Mechanical's cleanliness, particularly carrying out normally dirty work, replacing old pipework during evening and weekends in live, occupied sites, with bank staff returning to work not knowing that the work had taken place. Established in 2003, Hanna Mechanical Services has gained a wide range of experience in all aspects of mechanical services installations, through the large number and variety of projects with which it has been involved.

AWARD SPONSORED BY

PY
Pegler Yorkshire

JUDGES' COMMENT...

"As a young company, we were impressed by Hanna Mechanical's quality and uniqueness of the heating solution provided for Danske Bank."

Hanna Mechanical Services, Emerson House, 14b Ballynahinch Road, Carryduff BT8 8DN
T: 028 9081 7841 – E: info@hannamechanical.com
www.hannamechanical.com

HANNA
MECHANICAL SERVICES

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GREEN TECHNOLOGY PROJECT OF THE YEAR

WINNER: MOFFITT & ROBINSON CONSTRUCTION

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ENERGY EFFICIENT APPROACH AT CORICK HOUSE HOTEL BY MOFFITT & ROBINSON CONSTRUCTION IS RECOGNISED BY THE JUDGES...

Praise for team behind energy efficient hotel extension

The superb extension at Corick House Hotel in the heart of the Clogher Valley is this year's Green Technology Project of the Year. The mechanical aspects of this project were led by Moffitt & Robinson Construction with Ian Short Plumbing & Heating the mechanical contractor on site. The extension included a three-storey extension to the existing hotel, comprising 24 bedrooms over two floors, and leisure facilities on the ground floor. Yet, despite this, the focus on energy efficiency by Moffitt & Robinson has resulted in any increase in energy costs being kept to a minimum. Central to this was the introduction of a range of energy efficient measures for the heating and water requirements of the hotel. The heat recovery ventilation system is one of the most successful aspects of this as it recovers waste heat from

the swimming pool and spa as well as the guest bedrooms to heat the hotel. Motion sensors and thermostatic controls prevent over and under heating in the bedrooms while the inclusion of a wood chip boiler has also reduced the cost of heating the building. As a result, the use of electric water heating has been eliminated in the spa and pool areas. A borehole now provides the hotel with all the water it requires while all the new bedrooms have been fitted with low-flush cisterns to save water. These aspects of the mechanical installation were mirrored by energy efficient methods used in the design and construction of the building fabric and also further energy saving measures in the electrical installation. This holistic approach has resulted in significant savings for the hotel.



Willie Moffitt, Moffitt & Robinson Construction, is presented with the Green Technology Project of the Year Award by Declan Small of sponsors, BSS.

AWARD SPONSORED BY



JUDGES' COMMENT...

"The judges acknowledged the challenges the team faced in designing solutions within an existing operational build. This was a good project which focused on sustainability and efficiency. A very worthy winner in this increasingly significant environmental category."

Moffitt & Robinson Construction, 40 Blacksessiagh Road, Omagh, BT78 1SU
T: 028 8224 3656 or 07803 189 303 - E: info@moffittandrobinson.co.uk
www.moffittandrobinson.co.uk

M&R
Construction Limited

PLUMBERS' MERCHANT OF THE YEAR – BEST CUSTOMER SERVICE

WINNER: PTS

NORTHERN IRELAND'S
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THE ABILITY TO MEET THE VARYING NEEDS OF A WIDE RANGE OF CUSTOMERS PUTS PTS AHEAD ON THE CUSTOMER SERVICE FRONT...

Customer service success for PTS

Every merchant prides itself on delivering the highest standards of customer service so PTS is rightly proud of the company's success at this year's awards. The company is the proud winner of the Best Customer Service Award in the Plumbers' Merchant of the Year category, with the judges highlighting how PTS meets the needs of a variety of customers. As one of the 21 trading brands of Travis Perkins Group PLC, PTS provides all the benefits of working with a multinational while, at the same time offering the personal touch of an independent. Barry Lowe, Area Sales Manager at PTS, said, "Plumbers' merchants are judged on their customer service so we are delighted to be recognised by the judges for our exceptional service. "We work hard to deliver the highest quality of service, carry the greatest range of stock, be consistently professional and offer effective communication. We take pride in these areas and believe that is

why we have such a strong base of loyal customers." The PTS philosophy is based around the going the extra mile for all customers and the company continues to prove this in all six branches in Northern Ireland and its one branch in Dublin. This is illustrated through the strength of the PTS contract business which sees the company working closely with the province's leading contractors as well as the strength of its business relationships with smaller, independent plumbers. The strength of these customer relationships is mirrored by the partnerships PTS has created the industry's leading manufacturers, allowing the company to deliver the latest product innovations or to give customers access to one of the best spare parts offerings in Ireland. The fact that the company has a 45,000sqft regional distribution centre based in Lisburn also ensures PTS can keep stocks replenished across all branches.



Barry Lowe, PTS, is presented with the Best Customer Service Award by Mark Eccles of sponsors, Grant.

AWARD SPONSORED BY



JUDGES' COMMENT...

"The judges commented that PTS' excellent customer service and extensive product knowledge made them worthy winners of this category."

PTS Head Office – 102-127 Grosvenor Road, Belfast, BT12 4GT
T: 028 9027 1600 – E: info@ptsplumbing.co.uk
www.ptsplumbing.co.uk

PTS
Plumbing Trade Supplies

DOMESTIC OIL CONTRACTOR OF THE YEAR

WINNER: CTS PROJECTS



THE AWARDS – AND NEW CONTRACTS – JUST KEEP COMING FOR WARRENPOINT-BASED HEATING INSTALLATION COMPANY...

More success for CTS Projects

CTS Projects has won yet another award, with the title of Domestic Oil Contractor of the Year at Northern Ireland's Plumbing & Heating Awards 2016 joining a growing list of awards. The leading Warrenpoint-based heating installation company, has also been named as Northern Ireland's Heating Installer of the Year 2016 by Installer Magazine while the company's Managing Director, Connaire McGreevy, was named as both the Business Person Of The Year at the 2016 Aer Lingus Viscount Awards in London and the Young Business Person of the Year, sponsored by ALMAC, at this year's Belfast Telegraph Northern Ireland Business Awards. The company's apprentice, Maitiu Cole also made it a great night at Northern Ireland's Plumbing & Heating Awards when he won a Highly Commended award in the Apprentice of the Year. Connaire established his first business heating specialists CTS Projects back in 2005 when he was just 23. Under Connaire's leadership, the business has grown and

he has invested significantly in bespoke, innovative technologies to ensure the home-heating systems provided by CTS are second to none. Despite the challenging economic climate, the company has continued to experience a steady increase in growth in recent years. Following a recent increase in its workforce, the company now employs over 70 people to fulfil a demanding schedule of requirements for work in both Northern Ireland contract and the Greater Dublin area. This increase in the workforce was required after CTS Projects won three new housing association maintenance contracts. This included a £4million maintenance contract with Abacus Housing Consortium, and two further significant contracts with Clanmil Ireland and OakleeTrinity. Earlier this year the company enhanced its existing premises at Milltown East Industrial Estate in Warrenpoint as well as purchasing a 70-acre site in Rostrevor on which to plant, harvest and grow willow as a renewable energy source to meet continued growth.



JUDGES' COMMENT...

"The judges praised the technical and detailed approach to the CTS project which clearly recognised the unique circumstances of the project it put forward."



Connaire McGreevy, CTS Projects, is presented with the Domestic Oil Contractor of the Year Award by Richard Thompson of sponsors, Warmflow.



CTS Projects Ltd, Milltown East Industrial Estate, Upper Dromore Road, Warrenpoint, BT34 3PN
T: 028 4175 2299 – E: info@ctsprojects.co.uk
ctsprojects.net

DOMESTIC CONTRACTOR OF THE YEAR – GAS

WINNER: GT GAS WORKS



GT GAS WORKS IS A CONTRACTOR TO BE RELIED ON FOR FORWARD THINKING AND SERVICE...

GT Gas Works finds a solution

A complicated conversion of a domestic oil-fired heating system was enough to impress the judges at this year's awards, with the company named as the Domestic Gas Contractor of the year. The project that impressed the judges was the conversion of a domestic oil-fired heating system in a house in Templepatrick to gas. However, the work was complicated by the fact that the house had originally been built with two separate heating systems and, as part of the conversion, the home-owner wanted to re-zone the house so it could be controlled and operated as one system, from one heat source. As the job was to be completed in December and would potentially mean a period with no heating or hot water, while the family were still living in the house, the home-owner was concerned that the project would take longer than the five days that had been quoted. GT Gas Works rose to all these challenges. The existing system was of three different

types – a back boiler and open-vented system; a one-pipe radiator system open-vented underfloor system; and two oil boilers and two hot water cylinders. Carefully planning how to split these systems with minimum amount of damage to the property, Gareth Thompson, of GT Gas Works decided on a high-flow combi instantaneous hot water and two-zone system, one underfloor and one zone radiator, re-piped and rewired to suit. The project was completed on schedule and within budget, and although the work impacted on every room in the house, all was left tidy at the end of each day. The family were kept updated daily on the progress of the work and, for such a major job, they never went without hot water or some form of heating at any stage due to the excellent planning and execution of the project by the team from GT Gas Works. The system designed and installed is extremely efficient and convenient and the results go far beyond the customer's initial expectations.



JUDGES' COMMENT...

"This was an intricate project. GT Gas Works seamlessly delivered a solution to a difficult project involving two old systems."



Gareth Thompson, GT Gas Works, receives the Domestic Gas Contractor of the Year Award, from Andrew Sands of sponsors, Calor Gas.

GT Gas Works, 32A Knappagh Rd, Killylea, Armagh BT60 4PD
T: 028 3756 9610 – E: gareth@boilerdoctors.com
www.boilerdoctors.com



DOMESTIC OIL INSTALLER OF THE YEAR

WINNER: DL PLUMBING & HEATING



DL PLUMBING & HEATING USES AWARD-WINNING SKILLS TO ADD VALUE TO CUSTOMER OFFERING...

Skilled team at DL Plumbing



David Lindsay, DL Plumbing & Heating, receives the Domestic Oil Installer of the Year award from David Blevings of sponsors, OFTEC.

This year's winner of the Domestic Oil Installer of the Year title is proof that a good grounding as an apprentice can make all the difference.

A small, but enterprising company, based in County Fermanagh, DL Plumbing & Heating was established in May 2007 by David Lindsay, a gold medal winner in SkillBuild NI 2004, and a bronze winner of the UK finals. Former apprentice, now employee, Alex Rooney also achieved a silver medal at SkillBuild NI last year, and was highly commended in the 2015 SkillPLUMB UK final.

The business has built up a reliable reputation in the local area, enjoying a steady increase in its customer base for both general plumbing and heating and for renovations. DL Plumbing now offers customers full bathroom refurbishments, taking care of all aspects of the work, from arranging relevant trades to complete tiling, PVC panelling, joinery etc. Over the years, the company has also completed a number of NIHE oil-fired boiler replacements and the

more recent Affordable Warmth Scheme. The residential project submitted for judging showed David going that extra mile in the supply and installation and commissioning of a system that included Myson underfloor heating, a Grant Vortex boiler, an Aqua Gold Thermal Store hot water system, fully pumped oil-fired central heating/log burner with a solid fuel stove, convection radiators, above-ground drainage, soil vents, and sanitary ware.

As the hot water system was designed and installed before the enforcement of new Building Control regulations, DL Plumbing had to go back over the completed work and fit thermostatic mixing valves in the hot press, draining the hot and cold water supply system and then refilling it again, while checking for leaks. David also spotted that the accumulator tank specified for the log burner was too small for the size of the system. After calculating what was required, he sourced a suitably sized F&E tank, disconnected the existing tank and replaced it with the larger one.



JUDGES' COMMENT...

"The entry clearly demonstrated how the installer overcame several problems associated with using mixed technologies to deliver a smart solution."



DL Plumbing & Heating, 69 Corraglass Rd, Brockagh, Florencecourt, Enniskillen, Co Fermanagh, BT74 9BD
T: 07706 347270 – E: davidlindsay27@hotmail.co.uk

DOMESTIC GAS INSTALLER OF THE YEAR

WINNER: STEPHEN MENEELY GAS & PLUMBING LTD



STRONG TESTIMONIALS AND HIGH QUALITY WORKMANSHIP RESULT IN WELL-DESERVED AWARD WIN FOR STEPHEN MENEELY GAS & PLUMBING LTD...

Stephen goes the extra mile for customers



Stephen Meneely, Stephen Meneely Gas & Plumbing Ltd, is presented with the Domestic Gas Installer of the Year Award by Ray McClay of sponsors, Worcester Bosch.

With over 30 years' industry experience, the judges were impressed by heating engineer, Stephen Meneely's sound reputation in the Belfast area for top quality domestic plumbing services at affordable prices, awarding him the Domestic Gas Installer of the Year title. Tackling all sorts of plumbing jobs, large and small, Stephen's proud boast is that, within his working capacity, he has never been unable to find a solution to a problem, from central heating repairs and burst pipe fixes to servicing boilers of all makes and models. Stephen is also willing to help his customers out, no matter what time they need his services or advice, and this was something that was highlighted in the job put forward for his award's submission. Stephen installed a new gas system and combination boiler at a house in Belfast and was highly praised by the family of the customer, who suffers some ill health. Not only was he

able to offer advice and information on the new system, but he was also able to carry out the work around the family's work schedule.

For Stephen, it was all in a day's work. He has risen to many challenging projects over the years, ranging from specific design requirements on boiler installations to deciding on the routes for condensate pipes, flues and gas pipes so that they are aesthetically pleasing and perform with the utmost safety.

When he meets a new customer who is hesitant about converting to gas, Stephen spends time making them aware of the benefits and advantages of the changeover and putting their minds at ease about the installation work. For older customers who are sometimes unsure if they can cope with the disruption, this reassurance goes a long way towards their decision in employing Stephen to take on the work.



JUDGES' COMMENT...

"Stephen demonstrated a good range and high standard of work, coupled with evidence of high customer satisfaction through strong testimonials."

Stephen Meneely Gas & Plumbing Ltd, 656 Oldpark Road, Belfast BT14 6QN
T: (NI) 028 90 391792 – E: stephenmeneely@aol.com
www.stephenmeneelyplumbingandgas.co.uk



UNsung HEROES

WINNER: DES KEENAN, KILDRESS PLUMBING SUPPLIERS LTD
AND GEORGE NELSON, NELSON HEATING

THIS NEW CATEGORY RECOGNISED THE CONTRIBUTION MADE BY TWO UNASSUMING CHARACTERS WHO HAVE HELPED RAISE SIGNIFICANT AMOUNTS OF MONEY FOR CHARITY...

Des and George's charity work celebrated



Des Keenan, Kildress Plumbing Suppliers, receives his Unsung Hero Award from Catherine Russell of sponsors, Vaillant.

George Nelson of George Nelson Plumbing & Heating, receives his Unsung Hero Award from Catherine Russell of sponsors, Vaillant.

Des Keenan of Kildress Plumbing Suppliers and George Nelson of George Nelson Plumbing & Heating were both recognised for their fundraising feats with special Unsung Hero Awards. Both have devoted their lives to helping others and have raised significant sums of money for various charities. For around the last 10 years, George has regularly organised a day at the races that has brought family, friends, customers and suppliers together to enjoy a day in Navan to raise over £90,000 for the NI Children's Hospice. As just £30 enables the Children's Hospice to provide one hour of specialist nursing care to a life limited child and their family living in Northern Ireland, George's tireless

fundraising has raised enough money to pay for over 3,000 hours of Children's Hospice care. This has made a real difference to the lives of the special families that attend the hospice. Des has also been working hard for local charities. His feats include a 200-mile walk around Northern Ireland and a 100-mile 'cooker push'. These and other events have generated not only fun, but an impressive amount of money (over £200,000 to date) raised for charities such as Action MS, St Vincent de Paul, Kildress Health Matters and many more. With a firm belief in the investment of youth and the locality, KPS has also been the main sponsor of the GAA club, Kildress Wolfe Tones.

AWARD SPONSORED BY



JUDGES' COMMENTS...

"Des has made it his mission to ensure the company invests in the locality and also young people in the community."

"George has been a dedicated supporter and true friend of Northern Ireland Children's Hospice for more than 13 years and has made a real difference to the lives of special families that the charity cares for."

Kildress Plumbing Suppliers, 244 Drum Rd,
Cookstown BT80 9HP. T: 028 8675 2000
www.kildressplumbing.com



George Nelson Plumbing & Heating,
43A Tates Avenue, Belfast, BT9 7BY
T: 028 9050 2800



ENERGY EFFICIENT PRODUCT OF THE YEAR

WINNER: WARMFLOW FOR THE GROUND SOURCE HEAT PUMP

ONE OF THE MOST EFFICIENT APPLIANCES IN ITS CLASS TAKES THE TOP AWARD IN THIS COMPETITIVE CATEGORY...

Impressive efficiency of Warmflow's Ground Source Heat Pumps



Niall Dolan, Warmflow, is presented with the Energy Efficient Product of the Year Award by Ian Megahey of sponsors, WorkPal Solutions.

The hotly contested Energy Efficient Product of the Year Award was won by Warmflow for the company's new Ground Source Heat Pump.

This category saw a record number of entries, but it was the efficiency and innovation of the Warmflow Ground Source Heat Pump that put it ahead of the rest.

When Warmflow started to develop the Ground Source Heat Pump, the company's original goal was to design a heat pump that is one of the most efficient appliances in its class. Independent tests have shown the efficiency of the Warmflow Ground Source Heat Pump to be 508% at B0W35. This means that for every 1kW of electricity consumed, 5.08kW of heat are produced. Under the new ErP Directive, the Warmflow Ground Source Heat Pump also has a Seasonal Coefficient of Performance (SCoP) of A+++.

Unlike most other heat pumps which

produce heat at a fixed output, the Warmflow Ground Source Heat Pump makes use of the latest variable speed compressor technology to produce heat at the required rate. This gives the heat pump a wide output range and it automatically modulates within this range depending on the heat demands. To optimise the efficiency of the appliance, it is equipped with the latest EC motor variable speed circulating pumps, which matches its speed to the hydraulic resistance and the heat demand of the system and extraction rate of the ground loop. In addition, for ease of installation, all pumps and sealed heating system components are conveniently housed within the heat pump casing. This speeds up installation and minimises wiring and plumbing needed on site. The unit also has an inbuilt monitoring system, which monitors flow temperature, flow rates and system temperatures for easy commissioning.

AWARD SPONSORED BY



JUDGES' COMMENT...

"Warmflow are deserved winners of this category for their heat pump which is one of the most efficient and low emission appliances in its class. Designed and built in accordance to EN14511, the judges acknowledged that it is officially the most energy efficient product in the EU."

Warmflow, Lissue Industrial Estate, Moira Road, Lisburn, BT28 2RF
T: +44 (0)28 9262 1515 – E: sales@warmflow.co.uk
www.warmflow.co.uk



APPRENTICE OF THE YEAR

WINNER: AARON CORR, APPRENTICE WITH DOWDS GROUP

THIRST FOR KNOWLEDGE AND LEARNING NEW SKILLS DRIVE AARON ON THE ROAD TO SUCCESS FOR CAREER IN PLUMBING INDUSTRY...

Aaron's an exceptional apprentice



Aaron Corr, Dowds Group, is presented with the Apprentice of the Year Award by Maura McCabe of sponsors, QRL.

This year's Apprentice of the Year is Aaron Corr of Dowds Group. Having completed his Plumbing and Heating Level 2 in just one year, Aaron is currently studying for his Level 3 at Northern Regional College in Ballymena and is employed as an apprentice at Dowds Group.

James Dowds, Managing Director, Dowds Group, commented, "What struck me immediately was that Aaron was a young, articulate man who wanted to make a career for himself. Since then, in everything he has done he has surpassed our expectations and he has completed it all without issue and with the same pleasant nature. I believe Aaron has a very bright future ahead."

Dowds' Mechanical Contracts Manager, Karl McFalone, added, "Aaron is a very competent apprentice with high productivity and drive. He can complete tasks easily that some fully qualified plumbers would struggle with. He always has a willingness to learn and used his own

initiative when presented with tasks." Working for Dowds, Aaron has had the opportunity to gain valuable experience in a number of different areas. His first placement was on a boiler house replacement for Queen's University at Elmwood, which gave Aaron the opportunity to learn more new skills and knowledge than he may have done on a more conventional apprentice placement. Further jobs included learning more traditional plumbing skills on the larger scale award-winning Finnebrogue factory job, and a major school project in London which gave him experience of the Yorkshire Tectite piping system, further broadening the range of his practical skills. Aaron's aim is to continue to learn as much as he can about the practical side of the mechanical industry so that he can transfer this experience into other areas such as AutoCAD, estimating and pipeline design, with an overall goal of being able to design heating and domestic piping systems.



JUDGES' COMMENT...

"Aaron has a breadth of experience in various types of projects. He has shown dedication and is a worthy winner."

MANUFACTURER'S REPRESENTATIVE OF THE YEAR

WINNER: GEORGE MCGUIRE, PEGLER YORKSHIRE

THE INDUSTRY'S HIGH REGARD FOR PEGLER YORKSHIRE'S AREA SALES MANAGER FOR NORTHERN IRELAND IS REWARDED...

George goes the extra mile for customers



George McGuire, Pegler Yorkshire, is presented with the Manufacturer's Representative of the Year Award, by Jonathan Martindale of sponsors, Phoenix Natural Gas.

The customer-focused attitude of Pegler Yorkshire's George McGuire impressed the judges as he was named the Manufacturer's Representative of the Year at Northern Ireland's Plumbing & Heating Awards. Well-known in the industry, George is currently Pegler Yorkshire's Areas Sales Manager for Northern Ireland and he works closely with companies involved in all aspects of the domestic and commercial sectors in the province. This ranges from plumbers' merchants and M&E contractors and consultants to plumbing and heating contractors and installers.

George exemplifies the Pegler Yorkshire philosophy of connect and control, which focuses on working closely with consultants and contractors to design and build not just the cheapest job, but the best job.

George said, "This often involves offering a different way of thinking and thanks to the extensive and regular

training we receive at Pegler Yorkshire we are able to offer this."

This training keeps George up-to-date with the extensive Pegler Yorkshire product portfolio which, in turn, helps keep his customers informed.

This appetite for information has proved significant in recent years as George has continued to put his expertise to the test, in particular for the many contractors from Northern Ireland who are involved in projects in Great Britain. Initial design services are complemented by George working within the wider Pegler Yorkshire network to source suppliers close to the GB projects and ensure assistance is available on the ground, if required.

This was backed by George's entry form, which highlighted how he helped a Northern Ireland contractor overcome challenges on a project in Aberdeen as well as customer testimonials which praised him for the high regard he is held within the industry.



JUDGES' COMMENT...

"The judges were impressed by George's strong entry and liked his customer-focused attitude and how he is prepared to go the extra mile. With an extensive knowledge of both the domestic and commercial markets, George is a worthy winner."

INNOVATIVE PRODUCT OF THE YEAR AND BEST MARKETING CAMPAIGN

WINNER: GRANT



DOUBLE SUCCESS FOR LEADING MANUFACTURER AS THE COMPANY'S VORTEXAIR BOILER AND MARKETING CAMPAIGNS TAKE THE TOP PRIZES...

Think Boilers, Think Prizes with Grant

Grant's boilers received a double boost by winning the Innovative Product of the Year title alongside the Best Marketing Campaign.

The company's VortexAir boiler, which is one of the most energy-efficient boilers on the market, was named the Innovative Product of the Year in a highly competitive category, while the campaign 'Think Boilers, Think Grant' was named as the Best Marketing Campaign.

The Grant VortexAir is a revolutionary new product from Grant's in-house design team, and is a combination of the award-winning Grant Vortex condensing oil boiler with its latest in 'blue flame' technology, and the A++ Aerona inverter driven heat pump. This hybrid product allows the householder to benefit from the two most cost-effective forms of fuel - oil and heat pump - to ensure that they will never be without heat. The



Stephen Grant is presented with the Innovative Product of the Year Award for Grant's VortexAir boiler, by Barry Lowe of sponsors, PTS.



Mark Eccles, Grant, receives the Best Marketing Campaign Award from Alan Wright of sponsors, Bassetts.

innovative design also offers the householder the best of renewable heating technology on one side and the Grant Vortex Blue Flame boiler on the other.

Grant developed the product after recognising that there was a gap in the market for a renewable energy heating system with the trusted attributes of the Grant Vortex condensing oil boiler to meet the growing demand from off-gas customers, and the industry call for cleaner heating solutions. Customers can purchase the new VortexAir from this summer, through all key plumbing and heating merchants.

The effective 'Think Boilers, Think Grant' campaign incorporated a fully integrated advertising campaign covering print, radio, television and online adverts alongside Grant's first-ever TV advert. This has all helped to further cement Grant's place as a market leader with home-owners.



JUDGES' COMMENT...

"The judges acknowledged Grant's innovation in being the first manufacturer to come to market with this product."



Grant Engineering, Unit 117, 21 Botanic Avenue, Belfast, BT7 1JJ.
T: 0800 279 4796 - E: info@grantni.com
www.grantni.com

DOMESTIC OIL INSTALLER OF THE YEAR AND DOMESTIC GAS INSTALLER OF THE YEAR

HIGHLY COMMENDED: V&J HARKNESS



STRONG CUSTOMER SUPPORT HELPS MAKE THE CASE FOR TWO AWARD WINS BY V&J HARKNESS...

Double awards success for V&J Harkness

V&J Harkness is celebrating two awards recognitions, having been Highly Commended as Installer of the Year in both the domestic gas and domestic oil categories.

The judges commented on the company's strong testimonial support and praised its commitment of the trade and young apprentices through continuing contact with Northern Regional College.

John Harkness and his son Simon carry out a lot of work through the Affordable Warmth Scheme and for the award's entries cited a case in which they installed an open-vented oil-fired heating system linked to solid fuel and an open-vented hot water cylinder. This included organising other trades, installing and commissioning the system within one working day, completing all paper work and instructing the client on how to use the new system.



John Harkness, V&J Harkness, is presented with Highly Commended Domestic Oil Installer of the Year Award by David Blevings of sponsors, OFTEC.

AWARD SPONSORED BY



John Harkness, V&J Harkness, is presented with Highly Commended Domestic Gas Installer of the Year Award by Ray McClay of sponsors, Worcester Bosch.

AWARD SPONSORED BY



V&J Harkness, 67 Ballynashee Road, Ballyclare, Co Antrim, BT39 9TG
T: 028 9334 1232 - M: 07885 433202
E: john_harkness@btinternet.com

V&J Harkness

PLUMBERS' MERCHANT OF THE YEAR – BEST FAMILY/INDEPENDENT

HIGHLY COMMENDED: KILDRESS PLUMBING SUPPLIERS LTD

Impressive approach to business by KPS

The embodiment of a family-owned business (with a son and daughter involved) Kildress Plumbing Suppliers is a company with great understanding of design and detail, combined with quality merchandise. From baths, showers and tiles to fireplaces, hearths, stoves and cookers (many of them working models) the company's showroom is stocked full of quality brands such as Laufen, Lefroy Brooks, Roca, Hansgrohe, Jacuzzi, Morso, Charnwood, Rayburn, Stanley, Heritage Bathrooms and tiles from Arcana and Unicom Starker. Customers can rest assured that staff have a wealth of experience, and the company has been built around the core beliefs of quality products, innovative displays, competitive prices, extensive product knowledge and commitment to customer service. Its showroom is a prime example of those core beliefs in action, with a friendly environment that draws customers from near and far.



Feargal Keenan, Kildress Plumbing Suppliers Ltd, is presented with his award by Mark Eccles, of sponsors Grant NI.



Kildress Plumbing Suppliers Ltd, 244 Drum Rd, Cookstown BT80 9HP
T: 028 8675 2000 – E: feargal@kildressplumbing.com
www.kildressplumbing.com

BEST MARKETING CAMPAIGN

HIGHLY COMMENDED: BEAM VACUUM & VENTILATION

Marketing strategy helps establish brand

Prior to introducing mechanical ventilation systems 10+ years ago to the residential market, Beam was originally known as the market leaders in central vacuum systems. However, as the business grew and diversified into mechanical ventilation, it needed to position itself as a specialist in both central vacuum and ventilation, with a need to communicate the key benefits of the synergy that exists between both products. To achieve this, a significant marketing investment was made to deliver this message to the company's target audience. A new visual 'pollen' theme running throughout all promotional activity contributed to consistent brand recognition. The diverse use of offline and online marketing activities has also played an important role in Beam's continuing success and earned the Highly Commended Award in the Marketing Campaign.



Paula Osbourne, Beam, is presented with the Highly Commended Best Marketing Campaign Award by Alan Wright of sponsors, Bassetts.



Beam Vacuum & Ventilation, Opus Business Park, 35 Aughrim Road, Magherafelt BT 45 6BB
T: +44 (0)28 7963 2424 – E: info@beamcentralsystems.com
www.beamcentralsystems.com

CONTRACTOR OF THE YEAR - COMMERCIAL, INDUSTRIAL & PUBLIC SECTOR

HIGHLY COMMENDED: MAURICE STEVENSON LTD

Can-do attitude from MSL

The repair and refurbishment of Mount Stewart House presented all the challenges normally associated with a Grade A listed building, but these were magnified by the need for the property to remain operational throughout the project. Maurice Stevenson Ltd (MSL) took the lead in services' co-ordination and, through the use of the company's 3D modelling software, mitigated any issues before work commenced on site – two aspects of the project that impressed the awards judges. The team had to deal with the presence of asbestos and associated contamination, which affected the programme schedule. This further complicated a complex job overall due to the age of the pipework and other fittings, plus the limited space for pipework, duct-work routing and electrical services. However, a combination of expertise, quality workmanship, best practice techniques, and a 'can-do' attitude ensured that MSL delivered a bespoke, quality service.



Alison Stevenson, Maurice Stevenson Ltd, receives the Highly Commended award in the Commercial Contractor of the Year category from Billy Ritchie of sponsors, Pegler Yorkshire.



Maurice Stevenson Ltd, 32 Annesborough Industrial Estate, Lurgan, BT67 9JD
T: 028 3832 7636
E: mech@mauricestevenson.co.uk

MECHANICAL PROJECT OF THE YEAR – COMMERCIAL, INDUSTRIAL & PUBLIC SECTOR - LEWS CASTLE, PHASE 2

HIGHLY COMMENDED: JBE MECHANICAL ELECTRICAL

JBE rises to the challenge

The M&E installation on Phase 2 of the £10million Lews Castle project on the Isle of Lewis presented many challenges for JBE Mechanical Electrical Ltd and how the company overcame these issues certainly impressed the judges. The addition of a modern museum and cultural centre, along with works to repair and restore the interior of the Victorian era castle meant that JBE had to ensure that their works within the castle enhanced and complemented the existing building while also meeting the needs of the modern services installation. The geographical location meant that, to ensure key programme dates were achieved, JBE had to implement a delivery strategy to source and select equipment and fittings, giving careful consideration to distribution strategies and routes. With a policy of engaging with the local community where possible, JBE offered local employment and recruited local apprentices on the project to complement its own experienced team.



Colum Sheppard, Operations Director, JBE Mechanical Electrical, receives the Highly Commended Award in the Commercial Project of the Year category for the company's work at Lews Castle from Shaun Foster of sponsors, Potterton Commercial.



JBE Mechanical Electrical Ltd, Lamont House, Braid River Business Park, 105 Railway St, Ballymena BT42 2AF. T: 028 2565 8522 – E: email info@jbeme.com
www.jbeme.com

DOMESTIC PROJECT OF THE YEAR - GRAND DESIGNS RURAL CONTAINERS



HIGHLY COMMENDED: QUINN MECHANICAL SERVICES

Can-do attitude wins acclaim for Quinn

Quinn Mechanical Services received a Highly Commended Award for the plumbing services provided on an exceptional house build in County Derry-Londonderry that was constructed using a base of shipping containers, and that featured in Channel 4's Grand Designs programme.

Quinn Mechanical had to install a Myson PEXcellent 5 low-profile underfloor heating system to achieve required ceiling heights. For the bathroom, a Hammock wall-to-wall hanging bath, complete with bath filler and overhead shower, also required specialist plumbing installation. Steel anchors hidden within the stud wall provided bath supports, while all pipework and wastes for bathroom and kitchen sinks were concealed in the fabric of the building.

Commending Quinn Mechanical on the high profile nature of this project, the judges said they were impressed with the company's ability to work within a tight area and to meet a strict project deadline.



John Kelly, of sponsors Rettig Ltd, presents Seamus Quinn with his award.

AWARD SPONSORED BY
MYSON

Quinn Mechanical SERVICES

Quinn Mechanical Services, 65 Longfield Road, Desertmartin, Magherafelt BT45 5LS
T: 0790 465 4191
E: quinnmechanicalservices@hotmail.com

GREEN TECHNOLOGY PROJECT OF THE YEAR

HIGHLY COMMENDED: THOMAS HANNA & CO FOR THE CREST PAVILLON, ENNISKILLEN

A benchmark in sustainability

Thomas Hanna & Co was Highly Commended for the company's role in the exceptional Centre for Renewable Energy and Sustainable Technologies (CREST) in Enniskillen.

The building was designed using the principles of PassivHaus design and guidelines set out by BREEAM to achieve an excellent rating, with Thomas Hanna & Co Ltd appointed to install all the relevant mechanical elements of the building, which is also Zero Carbon rated.

In order to achieve maximum BREEAM points and PassivHaus certification, Thomas Hanna & Co incorporated the green technologies and methods of air-source heat pump, heat recovery units, and grey water recovery and distribution. Its building management system now constantly monitors the entire building to achieve the design set points, ensuring maximum operation of all incorporated elements of the mechanical installation.



Sponsor, Stuart Harron, RWCUK, presents the award to Martin Hanna.

AWARD SPONSORED BY
RWC



Thomas Hanna & Co Ltd, 74 Main Street, Brookeborough, Co Fermanagh, BT94 4FA
T: 028 8953 1373 or (Rol) 048 8953 1373 - E: info@thomashanna.co.uk
www.thomashanna.co.uk

DOMESTIC CONTRACTOR OF THE YEAR - OIL



HIGHLY COMMENDED: O'KANE PLUMBING & ELECTRICS LTD

High level of service from O'Kane

O'Kane Plumbing & Electrics was responsible for two and three-zone installations and the installation of retro-fitted air-source heat pumps for an SEAI community-based project.

Recently introduced charges to this type of works by Building Control had to be taken into account and added to O'Kane's processes in terms of making applications, notifying local authorities of completion, and Building Control requirements in relation to scheme specification etc.

After a project set-up meeting, each area of work was set up incrementally until the work was completed. This allowed O'Kane to monitor the process and make any improvements in the process before it was rolled out to all teams.

The judges commended O'Kane Plumbing & Electrics for its proven ability to provide solutions in highly challenging conditions with an evident high level of customer service.



Damian Kelly collects the award for O'Kane Plumbing & Electrics from Michael McGirr of sponsors, Warmflow.

AWARD SPONSORED BY
WARMFLOW



O'Kane Plumbing & Electrics Ltd, 50a Dunamore Road, Cookstown BT80 9NT
T: 028 8675 1049 - E: info@okaneplumbingandelectrics.com
www.okaneplumbingandelectrics.com

DOMESTIC CONTRACTOR OF THE YEAR - GAS

HIGHLY COMMENDED: SAFE GAS NI LTD

Safe Gas goes the extra mile

Outstanding service and professionalism demonstrated on a difficult project led to Safe Gas NI Ltd being awarded the Highly Commended Award in the Domestic Gas Contractor of the Year category.

The company supplied and fitted all the plumbing and heating requirements, including sanitation, full electrical installation and tiling, for five new-builds in Lisburn.

Due to changes by the client, after work had already commenced, Safe Gas NI went the extra mile to accommodate the client's wishes, removing and relocating radiators that had already been fitted, removing and refitting bathroom tiles, and even bringing in extra plumbers to ensure the work could still be carried out in the same time frame. Having a management structure in place and through site meetings, Safe Gas agreed a deviation plan with all parties involved and also a time frame to bring in the job as close to the agreed budget as feasible.



Paul Scott, SafeGas NI, is presented with the Highly Commended Award in the Domestic Gas Contractor of the Year category from Andrew Sands of sponsors, Calor Gas.

AWARD SPONSORED BY
CALOR



Safe Gas NI Ltd, 14a Carnmoney Road, Belfast BT36 6HN
T: 028 9034 3665 - E: info@safegasni.com
www.safegasni.co.uk

INNOVATIVE PRODUCT OF THE YEAR

NORTHERN IRELAND'S
plumbing & heating
Awards 2016

IN ASSOCIATION WITH



HIGHLY COMMENDED: RWC UK FOR RADIANCE® THERMAL INTERFACE UNITS

RWC UK radiates success

RWC UK (Reliance Worldwide Corporation (UK) Ltd®) has a long history of supplying product to the UK plumbing and heating market, and has designed its Radiance® Thermal Interface Units (TIUs) for high energy efficiency and performance. Manufactured for use as part of a community heating network to control the delivery of domestic hot water and heating (or cooling) to individual properties, the range offers six different types of base units. These are suitable for instantaneous or storage systems, as well as a cooling unit, although most products are manufactured to meet customers' specific project requirements. Unlike alternative products on the market which are adapted from European designs, Radiance® TIUs are designed and built in the UK to meet the specific requirements of UK hot water systems and are WRAS approved. The judges praised RWC UK on its innovation in addressing community-based heating solutions.



Stuart Harron, RWC (UK) Ltd receives the award for Product of the Year from Jonathan Martindale, Phoenix Natural Gas.

AWARD SPONSORED BY
PHOENIX
NATURAL GAS



Reliance Worldwide Corporation (UK) Ltd, Worcester Road, Evesham, Worcestershire WR11 4RA. www.rwc.co.uk
T: Garth Walsh, Regional Sales Manager, NI on 07881 274917 - E: garth.walsh@rwc.com
T: Stuart Harron, Sales Director, Ireland on 07909 532133 - E: stuart.harron@rwc.com

INNOVATIVE PRODUCT OF THE YEAR - CM SEAL TANKING KIT FOR SHOWER TRAYS AND BATHS

HIGHLY COMMENDED: CLASSIC MARBLE (SHOWERS) LTD

Seal of approval

Highly Commended in the Innovative Product of the Year category, the innovative CM Seal tanking kit has been designed by Classic Marble (Showers) Ltd to ensure that the shower enclosure or showering area above the bath remains 100% waterproof, regardless of any movement that occurs. Manufactured from non-woven polypropylene and polyethylene, the product seals the ledge of the shower tray or bath, as well as waterproofing the entire wall above the shower tray or bath, ensuring that any water ingress in the showering area finds its way into the tray or bath. CM Seal is available in three different kit sizes. The physical membranes of the kit are applied to the walls with tile adhesive. The process takes no more than one hour, and tiling is able to begin immediately after. The product has received extremely positive reviews, with many repeat customers in Northern Ireland.



Christopher Hackett receives the award from Jonathan Martindale of sponsors Phoenix Natural Gas.

AWARD SPONSORED BY
PHOENIX
NATURAL GAS



Classic Marble (Showers) Ltd, 185 Omagh Road, Ballygawley, Co Tyrone, BT70 2AL
T: +44 (0)28 8556 8081 - E: info@classic-marble.com
www.waterproofyourbathroom.com

SPECIAL RECOGNITION AWARD

NORTHERN IRELAND'S
plumbing & heating
Awards 2016

IN ASSOCIATION WITH



WINNER: GARY DOYLE

Another honour for Gary

Just days before it was officially revealed that Gary Doyle was to receive a British Empire Medal (BEM) for services to skills, his success at the WorldSkills Finals in Brazil was recognised at Northern Ireland's Plumbing & Heating Awards. Gary became the first person from Northern Ireland to win a WorldSkills Gold medal for plumbing and heating when he took part in the competition in Sao Paulo last year. WorldSkills is the skills equivalent of the Olympics, and Gary was up against competitors from all over the world. In the end he shared the Gold medal with Germany's Nathaniel Liebergeld, with competitors from France, Australia and Japan sharing the bronze medals. Since his success in the competition, Gary has started his own business and is currently working extensively in Great Britain. In addition, Gary's former tutor at Southern Regional College, Ronnie Ferris, was also recognised in the Queen's Birthday Honours list, with an MBE.



Gary Doyle receives the Special Recognition Award from Chris Reilly of sponsors, Altecnic.

AWARD SPONSORED BY
altecnic
Caleffi group

Hillview Plumbing Ltd

Hillview Plumbing Ltd, 29 Kinallen Road, Ballyward, Castlewellan, County Down, BT31 9QU
T: Gary Doyle on 07857176647 or Shane Doyle 07710 561718
E: garydoyle01@hotmail.com

ENERGY EFFICIENT PRODUCT OF THE YEAR

HIGHLY COMMENDED: OKOTECH LTD FOR HEATBOSS

Intelligent heating from heatboss

Intelligent wireless heating management system, heatboss, that tackles the heat waste issues that arise with conventional heating controls in existing non-domestic buildings, has been recognised at this year's award. It works by allowing you to control radiators independently, so that you only heat when and where you need to, and to a temperature that suits the needs of each room. This results in an average saving of 30% - which has been independently verified by University of Ulster's Centre for Sustainable Technologies. heatboss is easily scalable for buildings like schools, offices, care homes and hotels, with no wireless signal degradation, and easily integrates with BMS or simply replaces the existing controller. It offers secure remote access to buildings and room level heating controls from any web-enabled device, via a simple, intuitive and user-friendly web application. The heatboss software and electronics have been designed, developed and tested in Northern Ireland, and are also produced here.



Gary O'Hagan receives the award from Ian Megahey of sponsors WorkPal.

AWARD SPONSORED BY
WorkPal
Mobile Workflow Management



Okotech Ltd, 1 Ballygore Rd, Antrim, County Antrim BT41 2RN
T: 028 9422 8141 - E: janette@heatboss.co.uk
www.heatboss.co.uk

APPRENTICE OF THE YEAR

HIGHLY COMMENDED: MAITIU COLE, CTS PROJECTS

Maitiu makes his mark

A former student at Southern Regional College, Greenbank Campus, Maitiu Cole gained work experience at CTS Projects as is now employed by the company as a Response Team member. Maitiu assisted the CTS team on its Clanmil Housing Association Curzon complex project. This major job formed part of a boiler replacement scheme and involved replacing 60 boilers and flues with new cupboards and casings. Site Manager, Tom McGreevy commented, "Maitiu was a huge part of the success story of this project. He brought excellence to each job he carried out and played a huge part in helping us to give back to the community and build invaluable trust with our customers. It was Maitiu's entrepreneurial idea to present each of our customers with a £10 voucher to use on their gas as a gesture of good will."



CTS Projects Ltd, Unit A Milltown East Industrial Estate, Upper Dromore Rd, Warrenpoint BT34 3PN
T: 028 4175 2299 – E: sales@ctsprojects.net
www.ctsprojects.net

APPRENTICE OF THE YEAR

HIGHLY COMMENDED: FINTAN MURRAY, APPRENTICE WITH FRANCIS MURRAY & SON

Fintan Murray continues winning form

Fintan Murray has equalled his previous success at the Plumbing & Heating Awards by being Highly Commended again this year. Demonstrating his commitment to studies at South Eastern Regional College and employer, Francis Murray & Son, Fintan has never missed a day at college or work in four years. Now working on the new Level 4 Gas Higher Level Apprenticeship in Gas Safety Management, he is building on the great depth of gas knowledge and understanding that he has already developed throughout his career. Training and achievement in NI SkillBuild has enabled Fintan to show his competence in applying underpinning knowledge to practical activity. Additionally, his work with Francis Murray & Son, attending local trade fairs and building relationships with suppliers has increased his knowledge in the latest technology and industry appliances.



Francis Murray & Son Plumbing & Heating, 43 Greens Road, Saintfield, BT24 7EE
T: 07790 447 304 – E: francis_murray1@btinternet.com
www.francismurrayandson.co.uk

MANUFACTURER'S REPRESENTATIVE OF THE YEAR

HIGHLY COMMENDED: TREVOR BEGGS, GLEN DIMPLEX

Commitment and dedication earns recognition for Trevor

Highly Commended in the Manufacturer's Representative of the Year category, Trevor Beggs, Water Heating Manager at Glen Dimplex NI, is renowned in the industry for his long-serving commitment and dedication to the promotion and business development of the Redring brand for Glen Dimplex over the past 15 years. His vast industry knowledge is supported not only by sales but also through technical support and staff training, along with a strong understanding of the differing needs of merchants and end users. Trevor is particularly known for his work ethic and is very quick to respond to queries and sales enquiries, earning the respect and trust of merchants and installers across Northern Ireland. Positive feedback from merchants included his reputation for always returning a call and visiting sites, if required, and his skill at resolving technical issues.



Glen Dimplex NI, 5 Charlestown Avenue, Charlestown Industrial Estate, Craigavon BT63 5ZF
T: 028 3833 7317 – E: marketing@glendimplexni.co.uk
www.glendimplexni.co.uk

MANUFACTURER'S REPRESENTATIVE OF THE YEAR

HIGHLY COMMENDED: MARK ECCLES, GRANT ENGINEERING

Making his Mark

Having been associated with Grant for the last 30 years, Mark Eccles has played an essential role in representing and developing the Grant brand in Northern Ireland and supporting the company's relationship with key stakeholders here. Manufacturer's Representative, Mark has achieved exceptional sales in the last 12 months, organising a series of a highly successful 'Grant Product Information Evenings' throughout Northern Ireland. He represented the company at a number of trade shows and is the official spokesperson for the company in Northern Ireland, as well as providing commentary on industry matters. Other achievements include organising the installation of Grant Vortex boilers for competition winners, and managing the network of warranty/service engineers throughout Northern Ireland, dealing personally with any customers requiring assistance. Mark was commended by the panel on his strong testimonials and high levels of customer satisfaction.



Grant Engineering, Unit 117, 21 Botanic Avenue, Belfast, BT7 1JJ.
T: 0800 279 4796 – E: info@grantengineering.ie
www.grantengineering.ie